



**Love South
Africa? ...
Join us!**

German Customer Service Consultant at LH InTouch Cape Town

Job description

As Customer Service Consultant you support passengers flying Lufthansa with general flight reservations, fare information and baggage claims. Further to this you answer direct sales enquiries and assist our frequent flyers.

Your profile

You have excellent language skills in German and English. You successfully completed a secondary education, you are computer literate and keyboard proficient. Further to this you are flexible to work 24 / 7 shifts.

We are Lufthansa InTouch

Lufthansa InTouch provides innovative customer services for the Lufthansa Group. Operating from eight Service Centres worldwide, our Consultants assist clients in more than 20 languages.

Are you interested?

Please send your application to: cptwork.xr@dlh.de

Our competitive package includes

We offer a monthly basic salary and an annual performance based bonus, a contribution of R1000 to your medical aid and a paid corporate work permit. You can expect 21 working days annual leave, a monthly parking allowance and fully paid 'on the job' training.

Work for us – fly for less

Working with Lufthansa InTouch qualifies you and your immediate family for major flight discounts. In addition you will benefit from various discounts on food & drinks, adventure & tour operators, health & beauty treatments as well as accommodation and media.

World class training & career development

Lufthansa InTouch offers a world class training, career development opportunities and staff engagement programs; one of them is our 'on the move' programme which allows you to work at one of our other seven Service Centres in the world for up to 2 months.

